

CERTIFICATION AND EDUCATION

AT A GLANCE



Agency Certification Management

The POSSE ABC Certification & Education module lets your agency easily customize certification types with different requirements, create and manage agency courses, approve course content for third-party training providers, and monitor licensed premise staff rosters to ensure licensees are meeting their training requirements.

Training Provider Course Management

The Certification & Education Module allows authorized third-party training providers an online dashboard to submit courses for review, approval and updates, supports the creation of self-study, online and in-person course offerings and the ability to manage registrations and attendance outcomes.

Easy Exam Creator

Create exams to serve as prerequisites for certifications that assess gained knowledge from attending an approved responsible beverage service training course.

Online Registration and Staff Rosters

Individuals interested in attending a course can register via the POSSE ABC public portal, identifying the date and location for the course offering of interest, and the course type that works best for them: self study, online or in person. Licensees may also manage their staff roster of current employees, which links to certification records.

- ✓ Simple online registration process for course attendees.
- ✓ Automatic record updates of course registrant attendance and exam results.
- ✓ Configurable exam creator.
- ✓ Online certification application submittal and review process.
- ✓ Customize certification requirements for servers, training providers and instructors.
- ✓ Streamlined workflows to review training provider course material.
- ✓ Online course scheduling and administration from the Customer Portal without staff intervention.

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