

CODE ENFORCEMENT



Manage Cases from Start to Finish

Our POSSE LMS Code Enforcement module allows agencies to investigate, review, and issue compliance actions from initial determination of violation to proceedings and final outcomes. Our case management workflow, built on industry best practices, enables your agency to efficiently manage all aspects of a code enforcement activity including initiation, investigating, tracking, and closing cases.

Empower your Citizens

If one of your citizens sees a concern in their neighborhood (e.g., property conditions, noise), POSSE LMS makes it easy to submit a complaint. The POSSE LMS public site guides users step-by-step through a complaint submittal process, including the ability to submit a complaint anonymously, if preferred.

Review Complaints on a Map

With the power of GIS integration, your staff can look at the exact location of the complaint on a map and determine if there are connected complaints nearby. Depending on what they see, they can link multiple complaints to an existing case file or create a new case. From there, an investigation into a case can begin, with all relevant complaints attached.

Mobile Capability for Your Inspectors

While handling a case, your inspectors can use the POSSE Mobile app in the field to handle all inspection-related activities. This includes adding notes or documents (e.g., photos) to a case file, reporting violations, configuring a notice to be generated and sent to the connected address, and customizing the notice as necessary.

Robust Data Tracking

POSSE LMS Code Enforcement tracks all of your case data so that you can create reports – graphs, charts, gauges, tabular reports -- that give a comprehensive view of all code enforcement activity. This context allows your agency to perform predictive analysis on trends from your reports -- resulting in time and cost savings for your organization.

Keep Legal Matters Connected

Our POSSE LMS Code Enforcement module enables you to manage all stages of an enforcement process, including potential legal proceedings. You can create orders, connect defendants to a case, track proceedings, and keep all enforcement information related to the case in one place.

AT A GLANCE

- ✓ Comprehensive customer portal provides easy online complaints submission capability for your citizens
- ✓ GIS integration allows citizens to locate complaints on a map. Staff can collate multiple complaints within a map view
- ✓ Mobile app allows your inspectors to maximize productivity, as all inspection activities can be performed directly in the field
- ✓ Configurable business workflow enables the system to be easily tuned to your specific bylaws and ordinances



Complaint CM-2015-000179 (New)

DETAILS
Please describe the grievance in detail.

* **Complaint Description:** Tall weeds on the property

* **Complaint Type:** Trees and Plants

Please enter additional information that will help identify the specific location of the problem.

Location Description: At the front of the property

Location: 701 Hawaii Street

Approximate Location Address: 701 HAWAII ST Honolulu, HI

Search Results	
701 HAWAII ST	100
702 HAWAII ST	79
699 HAWAII ST	68
721 HAWAII ST	6
698 HAWAII ST	
722 HAWAII ST	4
1601 HAUIKI ST	2
1631 HAUIKI ST	18
1600 HAUIKI ST	36
1630 HAUIKI ST	35

MY CONTACT INFORMATION
Please enter your information below. If you are willing to be contacted for further details, if you wish to receive status notifications, an email address is required.

First Name:

Last Name:

Phone Number:

Email:

Address:

SUPPORTING FILES
Please upload any images or other documents that you wish to support your claim.

Configurable drop-down list of Complaint Types

Drag-and-drop pin location for complaint

Option to submit anonymously or by registration – it's your choice

Easy upload of photos or documents

"Computronix has team players always trying to understand our business and impediments to our success. Computronix staff is not put off by diversity of our team and always teaching when we try to learn."

*Brenda Shearer
Chief of Administration
Department of Building Inspection
Chesterfield County, VA*

Our POSSE LMS Code Enforcement module handles complaint tracking, order/violation issuance, and case file prosecution activities. It also provides for full configurability, allowing you to tailor the workflow to meet your specific agency bylaw and enforcement needs..

Questions? Contact Computronix today to learn more about how POSSE can help your organization.



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