

BUSINESS AND PROFESSIONAL LICENSING

AT A GLANCE



An Innovative Solution

Our POSSE LMS Business & Professional Licensing Module handles all licensing needs for your jurisdiction, including application, amendment, enforcement, and renewal activities. When someone wants to apply for a business or a professional/trade license, they'll see a consolidated, simple interface to determine they have all required documentation, legal requirements, and other information necessary to get licensed. Our powerful workflow functionality automatically routes the license application to all required departments in order to complete necessary review and approval steps.

Empower Your Staff with Information at their Fingertips

Your staff will benefit from a single integrated source of all information required to manage licenses, including:

- **Requirements integration for each license**—Business rules for each license type are configured, allowing for easy review and approval processing.
- **GIS integration**—Allows location of businesses and licensees within a map selection.
- **Fee collection**—Easy interface to your payment processing system to handle processing of license fees, without ever leaving the licensing screen.
- **Inspections functions**—Comprehensive license inspection functionality, including in-the-field access for inspectors.
- **Enforcement functions**—Pre-built enforcement functions, including license suspension, revocation, and reactivation.
- **Multiple license types**—POSSE LMS Business & Professional Licensing contains the tools enabling you to create and manage a virtually unlimited number of license types.

Customer Self-Service

Through the public website, your business owners also enjoy the LMS Business & Professional Licensing Module's capabilities:

- **License application**—Our intuitive license application wizard guides the business owner through all required application steps, including submission of required documents and payment of license fees.
- **License issuance**—Once approved, business owners can download and print the completed license from their online profile, have it emailed to their account, or sent through traditional mail.
- **License grouping**—Users can apply for and renew multiple licenses at once.

- ✓ Easy-to-use, intuitive web interface guides license applicants through all steps of the process
- ✓ A single source for all license information and processing activities maximizes staff efficiency
- ✓ GIS integration locates businesses and licenses within a map selection
- ✓ Full license inspection functions from the field allow your inspectors to work remotely
- ✓ Powerful configuration and administration tools allow for the creation of virtually unlimited license types



Intuitive interface guides business owners step-by-step through the application process

POSSE prompts users to enter document types based on type of license

Drag and drop files to include in your application

| Uploaded | Document Type | Description | Sample Form |
|----------|--------------------------|--|---------------|
| | Certificate of Insurance | A document guaranteeing the City against damages cause during the right of way occupancy | None Optional |

“Permits, authorizations, tenures, licenses and more—the e-Licensing experience has proven that the business processes of their issuance and management is very similar across government, and lends itself to opportunities for automation and subsequent reuse of a single, integrated solution.”

*Mike Kelley
Director
E-Licensing BC
Government of British Columbia*

POSSE LMS includes a powerful license management module. For workflows related to licensing activities, such as issuance, renewals, and expirations, users are actively guided through business process workflows from initiation to completion. POSSE LMS ensures that each work step is carried out correctly, completely, and consistently, based on your business rules and requirements.

Questions? Contact Computronix today to learn more about how POSSE can help your organization.

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