

ENTERPRISE LICENSING SYSTEM

AT A GLANCE



An Innovative Solution

Our pre-configured POSSE Enterprise Licensing System provides a robust one-stop environment for all of your organization's licensing needs, including application, e-payment, amendment, renewal, and enforcement activities for license types in multiple departments. When an individual or business applies for a license, they'll see a consolidated, intuitive interface to determine they have required documentation, meet legal requirements, and have all other information necessary to get licensed. Our powerful workflow functionality automatically routes a license application to required departments to complete review and approval steps.

Empower Your Staff with Information at their Fingertips

ELS provides a single integrated source of all information required to manage licenses, including:

Multiple license types–POSSE ELS contains the tools for you to create and manage unlimited license types.

Point-and-click System Administration— Business rules and fee schedules (i.e., system metadata) for each license type can be maintained by business superusers from a single Administration environment, allowing for easy, quick system changes.

Fee collection—Easy interface to your payment processing systems (including third-party e-payment services) to handle processing of license fees without ever leaving the licensing screen.

Optional GIS integration–Allows location of businesses and licensees within a map selection.

Optional integrated Inspections and Enforcement functions—Comprehensive pre-configured inspections and enforcement functionality, including in-the-field access for inspectors, various enforcement functions to support complaint resolution, license suspension, revocation, and reactivation

Case management and hearings—Create a legal case, and track and schedule hearings. Extensive management and dashboard reporting - Employs visual (graphical) and statistical business intelligence tools to determine real-time performance and trends.

Customer Self-Service

Through the public website, business owners may also enjoy ELS's online capabilities, including:

License application–Our intuitive license application wizard guides the business owner through all required application steps, including submission of required documents and payment of license fees.

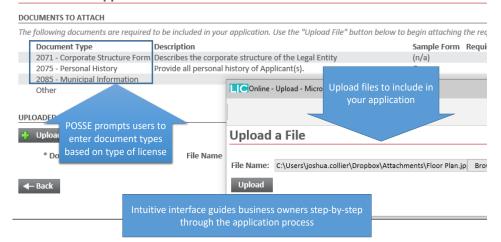
License issuance–Once approved, business owners can download and print the completed license from their online profile (as allowed by the agency), have it emailed to their account, or sent via traditional mail.

License grouping–Users can apply for and renew multiple licenses at once.

- ✓ Easy-to-use, intuitive web interface guides license applicants through all steps of the process
- A single source for all license information and processing activities maximizes staff efficiency
- ✓ GIS integration locates businesses and licenses within a map selection
- ✓ Full license inspection functions from the field allow your inspectors to work remotely
- ✓ Powerful configuration and administration tools allow for the creation of unlimited license types
- Multiple performance reporting tools to monitor, assess, and compare business activities quickly and easily



New License Application - Electrical Contractor



POSSE includes a powerful license management module. For workflows related to licensing activities, such as issuance, renewals, and expirations, users are actively guided through business process workflows from initiation to completion. POSSE ensures that each work step is carried out correctly, completely, and consistently, based on your business rules and requirements.

Questions? Contact Computronix today to learn more about how POSSE can help your organization.



"Permits, authorizations, tenures, licenses and more— the e-Licensing experience has proven that the issuance and management of these business processes is very similar across government, and lends itself to opportunities for automation and subsequent reuse of a single, integrated solution."

Mike Kelley
Director
E-Licensing BC
Government of British Columbia

computronix.com

Computronix (U.S.A.), Inc. Denver, CO

Phone: 720.962.6300

Computronix (Canada) Ltd. Edmonton, AB

Phone: 780.454.3700 Toll free: 800.359.3758